

AR Consultoria e Gestão

AR Consultoria e Gestão is a company that provides accounting and human resources services in Portugal, with more than 20 years of experience and knowledge in the national and international market.

The challenge

To speed up the pace of communication and improve document management, they hosted all their documents under the Google Drive cloud, a project they called digital accounting and digital archive. This transition brought about increased efficiency, precision, and accessibility. Nonetheless, it also posed a new hurdle: ensuring efficient, organized, and controlled communication with clients.

The solution

The company relied on DriveWatcher, an intelligent notification service, to monitor all actions performed on Google Drive files. They share a folder with each client and set up a DriveWatcher alert to receive notifications every time a new document is uploaded or any other action is performed. Both the customer and the company get notified via Gmail, Chat, or Browser at the scheduled frequency.

The result

Thanks to DriveWatcher's alerts, AR Consultoria e Gestão's communication with its clients becomes a smooth and seamless process, being able to notify more easily and quickly when their accounting documents are uploaded. In addition to using it with customers, they use this alert system to streamline processes with their work team. ¡They never miss an important change in the documents again!

Instead of my clients giving us papers, we upload the documents in a shared folder. The Drivewatcher application validates those folders every 10 minutes and informs us of any changes via email (personalized), we can even select multi-emails. For us it is very useful because it makes our work more fluid and productive, avoiding the constant human validation of those shared folders.



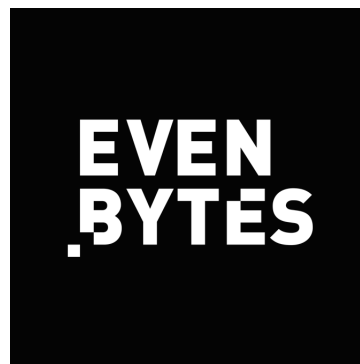
CONSULTORIA & GESTÃO

About AR Consultoria e Gestão

AR Consultoria e Gestão is an accounting and Human Resources service company. They have developed several consultancy projects, namely the implementation of business plans, company creation, tax analysis and planning, corporate restructuring, internal audit, management control, and tax consultancy.

Vertical/horizontal solution: Financial Services

Primary project location: Portugal



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